

Sunningdale Health Hub

NHS

Frimley

Clinical Commissioning Group



Artist impression

Dear Neighbour,

We are writing to update you on the latest news about our plans for a new health hub at Rise Road next to Lynwood Village.

As you may be aware, we have been working closely with the local community since 2017 to develop a proposal for a new health hub that will bring together Magnolia House Surgery and Kings Corner Surgery on a single site and within a new, purpose-built building.

Over the last 12 months, general practice has undergone considerable adjustment in response to COVID-19, with the way patients access their GP and other healthcare professionals evolving to balance both remote and safe face to face consultations.

In response, we have reviewed all the available evidence to make sure our plans for the Sunningdale Health Hub deliver the best possible care for patients, in a building that is carefully designed to allow flexible use to meet future clinical needs.

Throughout the planning process we have sought your views on our proposals: we have asked you what you liked about the plans and what you would like us to change. Reflecting on the feedback we have received; we have made some further amendments to the plans. You can find out more details about these changes in this newsletter.

We recognise that some of you may have questions around specific areas of the revised proposals or might just want to learn more. We will be holding an online webinar, where the team will share information about key changes and answer any questions you may have — there are more details in this newsletter about the forthcoming event and how to sign up.



Site location plan

Services to be based at the Sunningdale Health Hub

General practice services are changing, as our local population ages and their needs increase, and to make sure we can care for more people in their own homes in the community. This means the general practice team is expanding to include a wider range of professionals. In future, as well as practice nurses you

might see a paramedic, pharmacist, physiotherapist, mental health practitioner or other member of the team. We're also bringing other community services into Ascot and Sunningdale for the first time – currently, people have to travel to Bracknell or Frimley for these services.



General Practice services – space for two GP practices, Kings Corner and Magnolia House.



Minor procedures – under local anaesthetic.



Mental health – community and primary care mental health.



Physiotherapy – individual treatment and group sessions, with access to a physio gym.



Maternity – community-based services pre and post-natal care.



Specialist nursing – e.g., diabetes, respiratory, cardiac, leg ulcer clinics.



More staff – to better support our patients, there will be at least 27 more patient facing staff working across the four Ascot and Sunningdale practices by 2024.



Community access out of hours for voluntary and community groups.

New ways to access general practice services

As part of the NHS long-term plan, we have introduced more ways for our patients to access the general practice services they need. A key component of the overall approach will be offering an alternative to face-to-face consultations, with patients able to access services from their practice, without having to take time out, to visit their GP surgery.

Our plans for Sunningdale Health Hub will now include dedicated rooms for clinicians to carry out virtual appointments.

In many situations, the use of virtual appointments offers benefits. It means you can be seen from home; it can make seeing a doctor less daunting and it can also be easier to fit into busy family and working lives.

We know that virtual consultations will suit some patients and some consultations better than others, and we are continuing to provide a significant number of face-to-face consultation rooms.

- 17** face-to-face GP consultation rooms on the ground floor
- 8** face-to-face consultation rooms for specialist services (maternity, physiotherapy etc)
- 9** virtual consultation rooms for private telephone consultations



Artist impression

A reduction in the building's footprint

A reconfiguration of the internal layout of the building has allowed us to further reduce the building's footprint. This will also reduce maintenance costs for the NHS and running costs for the practices.

Current footprint **1,225 m sq.**
Previous footprint **1,373 m sq.**

A new internal layout to better suit clinical needs

The building's internal layout has been carefully re-designed to ensure patients can continue to access help and support during any future situation. For example, dispersed waiting areas and the ability to provide a one-way system to allow for social distancing. We will also be able to divide the building to allow for an isolated area, with independent access.

Travel

Our plans include a dedicated footpath for pedestrians and cycle racks for cyclists. We are also committed to providing an appropriate level parking as before, with around 100 spaces provided.

There will be parent and child parking spaces, accessible spaces and electric vehicle charging points. We have also increased the size of each car parking space to accommodate larger vehicles.

Securing the long-term use of the building

Locating the proposed health hub on the north part of the site also enables us to maximise the green area on the rest of the site. The clinical commissioning group will be working in partnership with the local planning authority and Ben, the landowner, to draw up a legal agreement which will support the retention of a meaningful green gap between Sunninghill and Sunningdale.

Sign up to the online engagement event

Join us on an online webinar where members of the team will be on hand to talk you through the proposals and answer any questions you might have.

DATE Tuesday 22nd June 6.00pm – 7.30pm

To sign up, please:

Scan the QR code using your phone camera to sign-up.

Visit: www.tinyurl.com/sunningdalehealthhub

Email: Eastberksccg.enquiries@nhs.net

Phone: 0800 689 5209

